

# Booking Policy

The Pro Shop will accept tee time reservations for the current season. Tee times must be secured with a credit card at the time of booking. Although it is rarely required, we reserve the right to change or cancel at the discretion of the Golf Department.

# Cancellation Policy

Hockley Valley Resort has a 24 hour cancellation policy for all Tee Times. The Pro Shop must be informed of any Tee Time changes, cancellations, or changes in the number of golfers in your booking more than 24 hours in advance. Cancellations or changes made less than 24 hours may be charged to the credit card provided at the time of booking. The Pro Shop can be reached at 519-942-0754 or [proshop@hockley.com](mailto:proshop@hockley.com)

# Dress Code

We at Hockley Valley Resort respect the traditions of the great game of golf but at the same time we recognize that trends and fashions do evolve over time. We strive to create a welcoming environment for all golfers and ask that those participating do all that they can to abide by our dress code.

Golf Guest Dress Code Guidelines:

Golf shirts would be preferred. Long or short sleeved Athletic style shirts without excessive logos or slogans or illustrations will be permitted.

Golf, dress or casual slacks, shorts, skirts, and dresses would be preferred. Solid colour denim pants in good condition will be permitted.

Golf shoes with non-metallic spikes or any athletic style shoes without spikes are acceptable. Please ensure your footwear will provide adequate traction throughout the variety of terrain and conditions found on the course.

Inappropriate Golf Course attire includes:

Jeans that are excessively faded or worn, gym shorts, track/sweat suits, beach wear, tank tops or torn or frayed clothing of any kind would not be considered Golf Course attire.

Any shoes with metal cleats or spikes cannot be permitted. We cannot permit baseball, soccer cleats or similar type cleats.

If you are unsure about your attire, feel free to call the Golf Shop for more information.

# Rain Checks

Rain checks may be issued by the Pro Shop during inclement weather conditions.

The value of the Rain Check will be based off the amount of play completed. The following is a percentage of the green fee that would be issued in a rain check based on where play was stopped:

Holes 1 – 4 = 100%

Holes 5 – 7 = 75%

Holes 8 – 11 = 50%

Holes 12 – 15 = 25%

Holes 16 – 18 = No Rain Check will be issued