



Welcome to the 2021/2022 ski and snowboard season! We have made some adjustments to our operations this year, here's what to expect when you visit for our outdoor activities:

**Daily Covid-19 screening:** Each guest entering the ski area must have completed a Covid-19 screening questionnaire on the day of their visit, available on our website at [hockley.com](http://hockley.com).

[Guest Covid-19 Screening Questionnaire](#)

**Proof of vaccination:** Proof of full vaccination is not required for outdoor activities.

**Lift tickets, lessons and rentals:** All lift tickets, rentals and lessons must be pre-purchased. Please visit [hockley.com](http://hockley.com) to make your booking.

**Face coverings:** Solid face coverings are required for all guests entering the ski area. Face coverings must cover the individual's nose, mouth and chin for the duration of the visit.

**Physical distancing:** Guests are asked to maintain spacing of 6 feet between themselves and others not in their bubble while indoors, in lift lines and in line-ups into service areas.

**Use your vehicle as your base of operation:** Day lockers are not available and bags are not permitted beyond the Covid-19 screening areas or on the shuttle, so please get ready, dress and store all items in your vehicle.

**Lift access:** Lifts will be loaded at full capacity. If you do not wish to ride with individuals outside your bubble, please indicate this to the lift attendants before entering the loading area.

### **Parking & Shuttle**

**Parking:** Ski guests are asked to park in the designated Ski Parking area. A parking attendant will greet you and direct you to the lot.

**Shuttle:** Shuttle service from the ski parking lot and the base of the ski area is available on weekends and holidays, from 9:00am to 5:00pm, beginning December 26<sup>th</sup>. Face coverings are required for all riders. No bags are permitted on the shuttle.

### **Lift Tickets**

All lift tickets must be pre-purchased online. Lift tickets are available in 4 hour blocks (morning, afternoon, night). Please visit [hockley.com](http://hockley.com) for rates and details. Please redeem on-line lift ticket purchases and lift ticket vouchers at the Outdoor Blue Ski Kiosk.



## **Rentals**

All rentals must be pre-purchased online. Rentals are located in the Activity Centre at the base of the ski hill. Ski, snowboard, snowshoe and fat bike rentals are available in 4 hour blocks (morning, afternoon, night). Please visit [hockley.com](http://hockley.com) for rates and details.

Indoor areas have been limited to 50% capacity. Only guests requiring rental equipment and/or daily lessons should enter the Activity Centre. Physical distancing will be monitored inside the building from the main entrance. If rental equipment or daily lesson is not required, please redeem or purchase lift tickets at the outdoor kiosk or Ski Café retail counter.

**Face coverings:** Solid face coverings are required for all guests entering the ski area. Face coverings must cover the individual's nose, mouth and chin for the duration of the visit.

**Come ready to go:** Please arrive dressed and ready to go after completing the rental process. Bags are not permitted and no dressing area is available in the rental shop. Your footwear will be stored in the rental shop for the duration of your rental.

**Rental equipment:** All rental equipment will be sanitized between each guest.

**Equipment tuning and adjustments:** Ski and snowboard tune-ups (sharpen, wax, repair) are available at the Tech Shop located in the Activity Centre. Adjustments to guests' personal ski bindings are currently not available.

## **Food & Beverage**

**Outdoor restaurants:** Outdoor food service will be available from the Ski Café walk-up window located at the base of the ski area and from The Slopeside Grill located on the patio adjacent to the ski hill. The ski café is open every day the ski hill is operating from 11:00am to the ski hill's daily closing time. The Slopeside Grill is open on Saturdays and Sundays from 12:00pm and 4:00pm, beginning January 1<sup>st</sup>. Please note, times may vary. Outdoor seating areas are available on a first-come, first-served basis.

## **Washrooms**

Washrooms are located in outdoor trailers, outfitted with individual stalls to ensure physical distancing between guests. These washrooms are located outside the Ski Café and in the ski parking lot. Face coverings are required at all times. Accessible washrooms are located indoors by the indoor pool. Please speak with a staff member in the Ski Café for assistance.