



Welcome to Hockley Valley Resort - we're so glad you're here!

Our Team is committed to keeping the resort clean and disinfected; we're sanitizing all public areas frequently and have a hand sanitization centre in the lobby for your use. Masks/face coverings must be worn in all public areas of the resort. Each guest will be screened upon check-in.

As part of the most recent government regulations, indoor dining is closed. If your package includes breakfast, a continental grab-and-go breakfast will be available from the front desk from 7:30am to 10:30am. Lunch and dinner are available from our room service menu. Please visit [hockley.com](http://hockley.com) or consult our room compendium for our menus and dial '0' to place your order between the hours of 11am and 10pm. All orders will be delivered to your room door for you to take inside and enjoy.

Your guest room is your sanctuary. To minimize contact, service staff will not enter your room during your stay. Your room will not be refreshed, however, fresh towels and bed linens will be available by contacting the front desk directly.

Looking for some indulgence? The Hockley Valley Spa (located on the 3<sup>rd</sup> floor) is open for services and retail, with showers and change rooms available for spa guests. Please note that masks need to be worn for all services, and our pool, fitness centre, sauna and hot tub will remain closed.

Interested in adventure? Our 16 ski and snowboard runs – complete with magic carpet – are full-on family fun. Want to try something different? Visit our activity centre to access our cross-country ski trail (bring your own equipment), or try snowshoeing and fat biking (weather permitting). Please note that masks must be worn on property at all times.

While capturing the best moments of your stay, be sure to tag [@hockleyvalleyresort](https://www.instagram.com/hockleyvalleyresort) – we love to see and share your shots!

### **COVID Double Vaccine Screening**

In accordance with the government mandate, guests accessing high-risk indoor settings will need to confirm that they have been double vaccinated more than 14 days prior to their visit.

As you check in for your overnight stay, please provide the QR code proof of double vaccination (along with photo id confirming name and date of birth) to receive a wristband that will serve as proof for the remainder of your stay.

Should you have a medical exemption, please provide your medical exemption QR code to our team upon check-in.

**We appreciate your business. If there is anything we can do to make your stay more comfortable, please do let us know. We hope that you enjoy your stay!**