

COVID-19 POLICIES & PROCEDURES

Welcome to HOCKLEY VALLEY RESORT

We're so glad you're here!

As we continue to adhere to government and public health guidelines for the safety of our guests and employees, we ask that you are patient and kind as our teams adjust to these changes.

ONTARIO'S COVID-19 VACCINE CERTIFICATE

The Ontario government has mandated a COVID-19 vaccine certificate system, requiring visitors to **show proof of double vaccination** to access high-risk indoor settings. This will come into effect in two phases. For full details, please visit the Ontario government website [here](#). **Until October 21**, you will need the following documentation for proof of double vaccination:

- Your COVID-19 vaccine receipts (*paper copy or a mobile PDF*) from at least 14 days prior to your visit
- Photo ID

After October 22, you will need an Ontario COVID-19 vaccination certificate. You can present your government issued QR Code or a printed or digital copy of the certificate. For full details on the certificate, please click [here](#). Read on to learn where vaccination certificates are and are not required during your visit to our property.

HOTEL GUESTS

As you check in for your overnight stay, please provide proof of double vaccination (along with photo id confirming name and date of birth) to receive a wristband that will serve as proof for the remainder of your stay. You will still be screened at all food and beverage outlets. Our indoor pool, hot tub and fitness centre are accessible for fully vaccinated guests. Visit the front desk for your wristband and access card to enter those areas.

DINING GUESTS

If you're visiting one of our restaurants for indoor dining, simply visit the host stand to show proof of double vaccination (along with photo id confirming name and date of birth) or wristband to be seated. You will be asked screening questions. Please note, proof of vaccination is not required for patio dining, to pick up take-out orders or to purchase retail products, however face masks must be worn.

WEDDING & CORPORATE GUESTS

You will be met by our team at the event room entrance, where you will be required to show proof of double vaccination (along with photo id confirming name and date of birth) or wristband to be seated.

EXEMPTIONS

Please note the following exemptions, as mandated by the government. **Masks must be worn.**

1. Children 11 years of age and younger
2. Guests producing a written document from a physician (MD designation) or Registered Nurse (RN(EC) or NP designation) proving a medical exemption
3. Guests entering an area to only use the restroom, access an outdoor area or pick-up a takeout order
4. Guests entering a space to purchase retail products
5. Guests entering an event space for the sole purpose of attending a wedding ceremony

RESERVATIONS & SCREENING DETAILS

We are committed to keeping the resort clean and disinfected and we're sanitizing all public areas frequently. Upon check-in, you will be subject to our screening procedures, including a series of questions about your health and recent travel history. Our teams will be wearing masks and all guests are also required to wear masks in public spaces, as mandated under local by-laws. **Please bring a mask with you for your visit.**

Our reservations team is available to assist with room reservations and can be reached at **519-942-0754** or you can book online here: reservations.hockley.com

Please familiarize yourself with Ontario's enhanced COVID-19 vaccine requirements, prior to your visit. For government updates and mandates, please visit this link: covid-19.ontario.ca



HOCKLEY
VALLEY RESORT