



Ski Operations Update: January 12, 2021

Dear Ski Guests,

As you may be aware, the Ontario Government has now entered into a State of Emergency and the Province has been shut down until February 11, 2021. Unfortunately as a result we have had to make the difficult decision to cancel all regular season Alpine Programs. At this time, we anticipate being able to reopen on February 12, 2021.

For our seasons pass holders and Alpine Program participants, please note your options below:

Seasons Passes

All season and 5x5 passes

Option 1. Defer your seasons pass to 2021/2022 season with no penalty or price increase.

You must return your seasons pass (by appointment only) to Hockley Valley Resort by **February 14, 2021** in order to be deferred to the following season with no penalty. If you do not return your pass then no deferral will apply. **No exceptions.**

Option 2. Use your seasons pass for the remainder of this season and receive a pro-rated credit.

We will credit pass holders for the number of shutdown days where you were unable to use your pass. This credit will be applied to the 2021/2022 season.

Click [here](#) to exercise your preferred option **NO LATER THAN February 1, 2021***

*** If we don't receive your preferred option by February 1, 2021, no further action will be taken, and your season's pass will be valid for the remainder of this 2020/2021 season.**

Alpine Programs

Mid-Week and Weekend Instructional Programs (Super Tots, Super Kids, Mighty Mites, Mighty Riders, Teen, Adult, Parent and Tot and Mighty Nights)

Your enrollment has been deferred to the 2021/2022 season with no penalty or price increase.

Race Programs (Competitive, House League, Thursday Night Racing and Adult)

Your enrollment has been deferred to the 2021/2022 season with no penalty. In the event that programs are able to return to a full day enrollment, there will be an additional fee for the extended program time.

Private Lessons

Any lessons that have been booked and are affected by the extended shut down period, will be contacted directly to reschedule.

March Break Holiday Program

At this time this program has not been affected by the shutdown.

Lift Tickets

Guests who have purchased lift tickets and rentals via our website for dates during the shutdown will be refunded automatically through our online provider, Liftopia.

We are looking forward to welcoming you back on February 12, 2021, however, in the event that the shutdown is extended, we will provide an update at that time.

To ensure the most efficient response, please send inquiries to snowschool@hockley.com and a Hockley Valley Resort team member will respond to you as soon as possible.

Thank you for your patience during this time.