



We're so happy to welcome you for your upcoming stay!

With things looking a little different these days, as Ontario has entered into a full lockdown, here's a look at what you can expect during your stay:

- Masks/face coverings must be worn in all public areas of the resort.
- Each guest will be screened upon check-in.
- Our Team is committed to keeping the resort clean and disinfected and we've enhanced our efforts throughout the resort. We are sanitizing all public areas frequently and have a hand sanitization centre in the lobby for your use.
- Room includes a complimentary continental breakfast, to be picked up at the Front Desk between 7am and 9am.
- Lunch and Dinner will be available via Room Service only. Place your order from our in-room menu by dialing '0', available from 12pm to 8pm. It will be delivered to your room door, for you to take inside and enjoy.
- Your guest room is your sanctuary during your stay with us. To minimize contact, no service staff will enter your room during your stay. Your room will not be refreshed, however, fresh towels and bed linens will be made available by contacting the front desk directly. Rooms will be sanitized with commercial foggers between guest visits.
- Please note that at this time, The Spa, pool, sauna, hot tub and fitness centre are closed.
- Hiking trails, cross country ski trails and snowshoe rentals are available. (weather permitting)
- We ask that you don't enter the elevator with anyone else other than your family or guest and that you respect the 2 metre distancing rule at all times for your safety and that of our staff and other guests.

Please notify us of any reservation adjustments or cancellations at your earliest convenience.

Cancellations made within 48 hours of your stay will result in our regular cancellation fees.

We appreciate your business. If there is anything we can do to make your stay more comfortable, please do let us know.

We hope that you enjoy your stay!