



## **Snow Globe Experience FAQ's**

### **How many people can you accommodate?**

We have 4 Snow Globes on site. You may reserve for up to 4 guests per Globe. Your reservation is limited to your group.

### **When can I book?**

We are taking dinner bookings for Thursdays, Fridays, Saturdays and Sundays until March 28, 2021.

### **How do I book?**

Please call the resort to book your reservation.

### **Can I see the menu before I book?**

Please see the sample menus located on our website. Our menus will change weekly. Please contact the resort for your specific date.

### **What about my dietary requirements?**

Prior to purchase, please call the resort to confirm whether we can accommodate your dietary restrictions.

### **Is it possible to have a custom menu?**

Absolutely! We love to get creative! Please contact the resort directly to work with our Chef on your menu. Custom menus come with an additional cost.

### **Are the Globes kid-friendly?**

Due to the nature of the experience (climate, menu and wine pairings) this experience is not geared towards children.

### **I've confirmed my reservation, what do I need to know?**

In order to enjoy the full Globe experience, please arrive 15 minutes prior to your reservation. Babbo Lounge will be open for pre-dinner drinks, while you wait for your reservation and experience to begin.

### **What if I want to stay over?**

We offer a special accommodation rate for Globe guests. Stay the night after your Globe Experience from \$199 (for double occupancy), and enjoy an a la carte breakfast for 2 in Restaurant 85 the next morning.

### **What should I wear?**

Please be advised that this is an outdoor winter experience. While each Globe has a heater to take some of the chill off, dressing for the season is a must. We recommend dressing in layers for optimal comfort. Please dress appropriately with winter footwear, hats, gloves and jackets.

### **What is your cancellation policy?**



Due to our limited capacity and the exclusivity of this experience, 100% of the cost of the experience is payable upon booking. Each Globe is reserved for a maximum of 2 hours from the start of each reservation time.

With greater than 14 days' cancellation notice, Hockley Valley Resort will refund 50% of the amount paid. Cancellations with less than 14 days' notice will result in forfeiting the full cost of the experience.

**How are the Globes and their contents being sanitized?**

The Globes are being sanitized using state of the art commercial electrostatic foggers between seatings. Freshly laundered linens, blankets and seat covers are provided for each seating.